TABLE OF CONTENTS

DIRECTOR’S REPORT ................................................................. 3
  COLLECTION MANAGEMENT TASK FORCE BOARD RECOMMENDATIONS
  VIRTUAL CHAT REFERENCE PARTICIPANTS
  IUG CONFERENCE SCHOLARSHIP

YEAR IN REVIEW ......................................................................... 6

STATISTICS................................................................................ 8
  BORROWING AND LENDING
  HELP DESK

MISSOURI EVERGREEN .............................................................. 12
  MISSOURI EVERGREEN MEMBER LIBRARIES
  UPCOMING LAUNCHES
  MISSOURI EVERGREEN HELP DESK STATISTICS
Our member’s commitment to the future of MOBIUS was never more obvious than last year. A total of seven task forces were formed to help with planning for our future. Task force members contributed a lot of their time planning and strategizing about expanding and improving services to our libraries. We brainstormed, researched, and debated issues affecting all of our libraries and what role MOBIUS could play in each.

The Collection Management Task Force explored collaborative activities and strategies that would advance the collection management goals of MOBIUS member libraries. Many ideas were discussed and a final recommendation for further investigation on specific projects was made to the Board of Directors.

The INN-Reach Catalog Best Practices Task Force was charged with creating a best practices document to guide the addition of records into the MOBIUS Union Catalog. The task force agreed to recommend that the union catalog be considered a discovery tool and to encourage member libraries to contribute all types of bibliographic records. A best practices document was written to reflect when and how items should be contributed.

The Virtual Chat Reference Task Force explored and assessed various opportunities for consortium-wide participation in a virtual chat reference tool. ChatStaff and LibraryH3lp were the vendors of choice. So far, eleven libraries have participated in this new service. (Details on following page)

The Training Task Force explored and assessed the various training opportunities and issues available to MOBIUS members. After surveying the membership and investigating other training offerings, the task force recommended that MOBIUS continue concentrating all training on the ILS since there are a number of organizations already offering many

“When you're surrounded by people who share a passionate commitment around a common purpose, anything is possible.”

- Howard Schultz
“Last year our member libraries saved $3,293,940 by subscribing to e-resources through MOBIUS.”

different types of training.

The INN-Reach Circulation Policies Task Force reviewed the current MOBIUS circulation policies and procedures. The task force recommended that the checkout period for MOBIUS items be increased from 3 weeks to 4 weeks. Renewals were kept at 2 and the timing of notices was adjusted to match the new checkout period. The task force also reviewed processing materials and did not recommend any changes.

The MOBIUS Strategic Planning Task Force 2015-2018 reviewed the 2012-2015 plan as a guide to help plan for the next three years. A new plan was adopted by the Board which included recommendations of the task forces and continuing previous plan agendas.

The Governance Task Force explored possible revisions to the bylaws, the governance structure of MOBIUS and the advisory group structure. The task force recommended the dissolution of all advisory groups and created Board committees that included 5 member representatives, a Board member, a MOBIUS Office employee and the MOBIUS Executive Director. Four new committees were formed: User Experience & Metadata Committee, Circulation & Courier Committee, ILS Marketplace Committee, and the E-Resources Committee.

New discussion lists were created for each committee/topic and all member library staff were invited to join and participate. The membership of the Board was revised to allow the inclusion of any voting member and not only Directors. No changes were made to the bylaws.
COLLECTION MANAGEMENT TASK FORCE BOARD RECOMMENDATIONS

➤ Collaborative Management of Few/Last Copies of Printed Materials
➤ Collaborative Physical Storage of Printed Monographs, Journal Runs, and Series
➤ Consortial DDA and eBook Sharing
➤ Regional Institutional/Consortial Repository
➤ Consortial eResource Agreements
➤ Usage Assessment of MOBIUS collections
➤ Pursue additional interconsortial agreements, when mutually beneficial

VIRTUAL CHAT REFERENCE PARTICIPANTS

➤ Central Methodist University
➤ Concordia Seminary
➤ Cottey College
➤ East Central College
➤ Fontbonne University
➤ Kansas City Art Institute
➤ Northwest Missouri State University
➤ Southeast Missouri State University
➤ Southwest Baptist University
➤ Stephens College
➤ Webster University / Eden Theological Seminary

IUG CONFERENCE SCHOLARSHIP

The third annual IUG conference scholarship recipient was Laura Kromer, Technician II from the Missouri State Library. Congratulations, Laura!

REVENUES & EXPENSES

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>REVENUES</td>
<td>$5,437,521</td>
<td>$6,346,502</td>
<td>$6,916,092</td>
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<td>EXPENSES</td>
<td>$5,334,255</td>
<td>$6,335,925</td>
<td>$6,803,061</td>
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One of our biggest projects this year was the creation of a RFP for courier service. A committee was formed to assist the MOBIUS Office with the process. We reviewed the prospective applicants, listened to presentations by each, and finally chose to recommend to the Board of Directors a switch to a new courier, STAT Courier, out of St. Louis, MO. STAT brought new ideas and for the first time for us, the capability to scan and track materials as they moved through the system. The contract with STAT began on July 1, 2015.

MOBIUS was proud to add new member libraries this past fiscal year. Tulsa City-County Library became our first out-of-state member and has quickly become one of our top net lenders. They went live on July 15, 2014. The Kansas City Cluster welcomed Park University as a new member on February 26, 2015.

For the first time, MOBIUS lost a member library. Forest Institute of Professional Psychology in Springfield, MO closed its doors in the Summer of 2015. We assisted the library in any way we could as they went through this unfortunate process. We wish the staff at Forest the best of luck.

We added our first new cluster since MOBIUS was formed. Explore includes the Missouri History Museum, the Missouri Botanical Garden, the St. Louis Art Museum and Goldfarb School of Nursing at Barnes Jewish College. These four libraries were previously sharing a Millennium system before they became the Explore cluster and migrated to Sierra on March 17, 2015. They went live with INN-Reach on April 1, 2015. We are excited to have Explore as our new cluster and welcome each of these libraries to the MOBIUS family.

Our new partnership with the Colorado Alliance of Research Libraries (Prospector) began on August 4, 2014. MOBIUS and Prospector are using the Peer-to-Peer software from Innovative Interfaces to connect our INN-Reach systems together for the purpose of resource sharing. We are the first consortia to connect our systems together across state lines. In our first year, we shared almost 10,000 materials.

MOBIUS welcomed a new staff person this year. Sharla Lair left MOBIUS in 2015 and Christina Virden replaced her as our new Eresources Coordinator in August 2015. Christina was previously at MU-Ellis Library.
The Kansas State Library invited MOBIUS to participate in a new multi-state ebook program being sponsored by COSLA (Chief Officers of State Library Agencies). The COSLA Ebook Program required the purchase of 15 titles from Sage by each participating state. Each state would then have access to each other’s purchased ebooks. The MOBIUS Board of Directors voted to fund and participate in this new program. Our new contract started on January 1, 2015 and gave our member libraries access to about 75 titles.

On July 1, 2015, MOBIUS began a new partnership with the Kansas State Library. We are now hosting and managing their library’s Evergreen ILS. We are looking forward to this new partnership as we move forward in the next fiscal year.

This was a very busy year for all of us, especially for the MOBIUS staff who worked hard implementing new libraries, keeping up with Help Desk tickets, training our member library staff, implementing new services and generally advocating on your behalf in all possible ways. They are a dedicated group of people who truly care about our organization.

I would also like to thank all of our member libraries who have participated in MOBIUS task forces and committees in the last year. Your contributions and dedication are what make MOBIUS so successful.

-- Donna Bacon
## Statistics

### Borrowing and Lending

#### Unique Titles (Bib Records)

<table>
<thead>
<tr>
<th></th>
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<th></th>
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</thead>
<tbody>
<tr>
<td>Unique Titles (owned by a single library)</td>
<td>7,388,179</td>
<td>7,174,263</td>
<td>7,345,385</td>
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<tr>
<td>Non-Unique</td>
<td>3,171,542</td>
<td>3,404,279</td>
<td>3,640,758</td>
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<td>Total Titles</td>
<td>10,559,721</td>
<td>10,578,542</td>
<td>10,986,143</td>
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<td>Percent Unique</td>
<td>70.0%</td>
<td>67.8%</td>
<td>66.9%</td>
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</table>

#### Top Borrowers MOBIUS Union Catalog

<table>
<thead>
<tr>
<th>Library</th>
<th>Borrowing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Springfield-Greene County Library</td>
<td>26,735</td>
</tr>
<tr>
<td>Washington University</td>
<td>15,857</td>
</tr>
<tr>
<td>Tulsa City-County Library</td>
<td>13,314</td>
</tr>
<tr>
<td>Saint Louis University</td>
<td>8,691</td>
</tr>
<tr>
<td>Christian County Library</td>
<td>6,486</td>
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#### 3 Year Borrowing

<table>
<thead>
<tr>
<th></th>
<th>Intra-Cluster Borrowing</th>
<th>MOBIUS Borrowing</th>
<th>Total Borrowing</th>
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<tr>
<td>FY 2012-2013</td>
<td>52,522</td>
<td>133,340</td>
<td>185,862</td>
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<tr>
<td>FY 2013-2014</td>
<td>43,913</td>
<td>132,099</td>
<td>176,012</td>
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<tr>
<td>FY 2014-2015</td>
<td>39,114</td>
<td>138,467</td>
<td>177,581</td>
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#### Top Lenders MOBIUS Union Catalog

<table>
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<th>Library</th>
<th>Lending</th>
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<tr>
<td>Tulsa City-County Library</td>
<td>13,944</td>
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<tr>
<td>University of Missouri - Columbia</td>
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<tr>
<td>Springfield-Greene County Library</td>
<td>13,074</td>
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<tr>
<td>Washington University</td>
<td>10,438</td>
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<tr>
<td>University of Missouri Kansas City</td>
<td>7,526</td>
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#### Prospector Borrowing & Lending

<table>
<thead>
<tr>
<th>Prospector</th>
<th>FY2014-2015</th>
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<tbody>
<tr>
<td>MOBIUS Borrows</td>
<td>5,204</td>
</tr>
<tr>
<td>MOBIUS Lends</td>
<td>4,638</td>
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#### Inn-Reach Item Count (Total Holdings)

<table>
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<th>Year</th>
<th>Total Holdings</th>
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<tbody>
<tr>
<td>FY2012-2013</td>
<td>26,182,001</td>
</tr>
<tr>
<td>FY2013-2014</td>
<td>27,680,897</td>
</tr>
<tr>
<td>FY2014-2015</td>
<td>27,581,259</td>
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</tbody>
</table>
HELP DESK

TICKETS OPENED

JULY  AUG  SEP  OCT  NOV  DEC  JAN  FEB  MAR  APR  MAY  JUNE

Tickets Opened

RECORD LOADS BY TYPE

RECORD LOADS BY TYPE

RECORD TYPE

RECORD COUNT

AUTHORITY 11,524,510
BIB 12,919,141
CHECKIN 8,829
ITEM 1,946,616
ORDER 10,096
PATRON 66,902,905
TOTAL 93,312,097

RECORDS LOADED BY TYPE

AUTHORITY 12%
BIB 14%
ITEM 2%
PATRON 72%
### Ticket Breakdown by Institution

<table>
<thead>
<tr>
<th>Institution</th>
<th>Total Tickets Opened</th>
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<tbody>
<tr>
<td>A.T. Still University</td>
<td>27</td>
</tr>
<tr>
<td>Avila University</td>
<td>53</td>
</tr>
<tr>
<td>Baptist Bible College</td>
<td>20</td>
</tr>
<tr>
<td>Camden County Library</td>
<td>1</td>
</tr>
<tr>
<td>Central Methodist University</td>
<td>18</td>
</tr>
<tr>
<td>Christian County Library</td>
<td>38</td>
</tr>
<tr>
<td>Columbia College</td>
<td>335</td>
</tr>
<tr>
<td>Conception Abbey &amp; Theological Seminary</td>
<td>15</td>
</tr>
<tr>
<td>Concordia Seminary</td>
<td>196</td>
</tr>
<tr>
<td>Cottey College</td>
<td>65</td>
</tr>
<tr>
<td>Covenant Theological Seminary</td>
<td>113</td>
</tr>
<tr>
<td>Crowder College</td>
<td>97</td>
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<tr>
<td>Culver-Stockton College</td>
<td>60</td>
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<tr>
<td>Drury University</td>
<td>280</td>
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<tr>
<td>East Central College</td>
<td>119</td>
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<tr>
<td>Evangel University</td>
<td>23</td>
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<tr>
<td>Fontbonne University</td>
<td>265</td>
</tr>
<tr>
<td>Forest Institute of Professional Psychology</td>
<td>55</td>
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<tr>
<td>Goldfarb School of Nursing</td>
<td>14</td>
</tr>
<tr>
<td>Hannibal-LaGrange University</td>
<td>224</td>
</tr>
<tr>
<td>Harris-Stowe State University</td>
<td>15</td>
</tr>
<tr>
<td>Jefferson College</td>
<td>96</td>
</tr>
<tr>
<td>Kansas City Art Institute</td>
<td>26</td>
</tr>
<tr>
<td>Kenrick-Glenno Theological Seminary</td>
<td>9</td>
</tr>
<tr>
<td>Lincoln University</td>
<td>51</td>
</tr>
<tr>
<td>Lindenwood University</td>
<td>573</td>
</tr>
<tr>
<td>Logan University</td>
<td>40</td>
</tr>
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<td>Maryville University of St. Louis</td>
<td>43</td>
</tr>
<tr>
<td>Metropolitan Community College</td>
<td>47</td>
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<tr>
<td>Midwestern Baptist Theological Seminary</td>
<td>68</td>
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<tr>
<td>Mineral Area College</td>
<td>60</td>
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<tr>
<td>Missouri Baptist University</td>
<td>126</td>
</tr>
<tr>
<td>Missouri Botanical Garden</td>
<td>7</td>
</tr>
<tr>
<td>Missouri History Museum</td>
<td>9</td>
</tr>
<tr>
<td>Missouri River Regional Library</td>
<td>6</td>
</tr>
<tr>
<td>Missouri Southern State University</td>
<td>342</td>
</tr>
<tr>
<td>Institution</td>
<td>Total Tickets Opened</td>
</tr>
<tr>
<td>-----------------------------------------------------</td>
<td>----------------------</td>
</tr>
<tr>
<td>Missouri State Library</td>
<td>39</td>
</tr>
<tr>
<td>Missouri State University</td>
<td>569</td>
</tr>
<tr>
<td>Missouri University of Science &amp; Technology</td>
<td>929</td>
</tr>
<tr>
<td>Missouri Valley College</td>
<td>30</td>
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<tr>
<td>Missouri Western State University</td>
<td>326</td>
</tr>
<tr>
<td>Moberly Area Community College</td>
<td>13</td>
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<tr>
<td>North Central Missouri College</td>
<td>65</td>
</tr>
<tr>
<td>Northwest Missouri State University</td>
<td>559</td>
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<tr>
<td>Ozark Christian College</td>
<td>14</td>
</tr>
<tr>
<td>Ozarks Technical College</td>
<td>170</td>
</tr>
<tr>
<td>Park University</td>
<td>63</td>
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<tr>
<td>Rockhurst University</td>
<td>82</td>
</tr>
<tr>
<td>Saint Louis University</td>
<td>29</td>
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<tr>
<td>Saint Paul School of Theology</td>
<td>30</td>
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<tr>
<td>Southeast Missouri State University</td>
<td>347</td>
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<tr>
<td>Southwest Baptist University</td>
<td>235</td>
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<tr>
<td>Springfield-Greene County Library</td>
<td>59</td>
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<tr>
<td>St Charles Community College</td>
<td>122</td>
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<tr>
<td>St. Louis Art Museum</td>
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<td>St. Louis College of Pharmacy</td>
<td>30</td>
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<tr>
<td>St. Louis Community College</td>
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<td>State Fair Community College</td>
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<tr>
<td>State Technical College of Missouri</td>
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<td>Stephens College</td>
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<tr>
<td>Truman State University</td>
<td>164</td>
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<tr>
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<td>26</td>
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<tr>
<td>University of Central Missouri</td>
<td>195</td>
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<tr>
<td>University of Missouri - Columbia</td>
<td>1341</td>
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<td>University of Missouri - St Louis</td>
<td>750</td>
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<tr>
<td>Washington University</td>
<td>38</td>
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<tr>
<td>Webster University/Eden Theological Seminary</td>
<td>335</td>
</tr>
<tr>
<td>Westminster College</td>
<td>71</td>
</tr>
<tr>
<td>William Jewell College</td>
<td>96</td>
</tr>
<tr>
<td>William Woods University</td>
<td>43</td>
</tr>
</tbody>
</table>
“Missouri Evergreen has demonstrated that patron-initiated requests (aka patron direct borrowing) can serve a larger population than traditional interlibrary loan.” -- Report from Missouri State Library

MOBIUS entered another year contract with the Missouri State Library to host and manage the Missouri Evergreen Consortium on September 1, 2014. It was a productive and busy year. Three member libraries of the consortium migrated onto the Evergreen ILS and began resource sharing in FY2015—Marion County Subdistrict #1, Cameron Public, and Willow Springs Public. Ozark Regional Library’s final branch to automate also went live in this fiscal year. Schuyler County Library, which was previously not automated, began the process of adding holdings into Missouri Evergreen for an early FY2016 go-live. Two libraries joined the consortium this year: Cameron Public and Willow Springs Public. As of June 30, 2015, there were 1,430,208 items attached to 980,122 bibliographic records, and the consortium serves 243,506 patrons.

MOBIUS’s Missouri Evergreen staff, Blake Graham-Henderson, Justin Hopkins, and Debbie Luchenbill, received training from the BC Libraries Cooperative on the Acquisition module in Evergreen, in order to work on its implementation for interested Missouri Evergreen libraries. In January, Scenic Regional Library system began using Acquisitions after several months of setup and training.

Missouri Evergreen continued to mature as a consortium, updating policies, and...
fining bylaws, and defining best practices and workflows. The membership continued to meet monthly, and some of the membership committees continued to meet regularly, others as needed. In coordination with the State Library and the MOBIUS staff, the Executive Committee continued work on strategic and financial planning for the future of the consortium. An informal lunch gathering of Missouri Evergreen members took place at the Missouri Library Association Annual Conference in October 2014. Many members of the consortium also created and approved reciprocal borrowing agreements for other Missouri Evergreen libraries’ patrons. At the end of the year, at the June membership meeting, the results of the consortium vote on two Executive Committee member positions for three-year terms were announced, and the Executive Committee chose new officers for the 2015-2016 fiscal year.

The Cataloging Committee met monthly and continued working with MOBIUS staff on waves of catalog cleanup by format. Blake developed scripts, based on input from

UPCOMING LAUNCHES
➤ August 2015
  Schuyler County Library District
➤ September 2015
  Dulaney Memorial Library
➤ January 2016
  De Soto Public Library
➤ March 2016
  Salem Public Library
➤ January, 2018
  Neosho Newton County Library

MISSOURI EVERGREEN MEMBER LIBRARIES
➤ Albany Carnegie Library
➤ Bollinger County Library
➤ Cameron Public Library
➤ Carrollton Public Library
➤ Carthage Public Library
➤ Caruthersville Public Library
➤ Doniphan-Ripley County Library
➤ Grundy County Jewett Norris Library
➤ Howard County Library
➤ Lebanon-Laclede County Library
➤ Little Dixie Regional Libraries
➤ Marion County Library Subdistrict 
  #1
➤ Marshall Public Library
➤ Ozark Regional Library
➤ Poplar Bluff Public Library
➤ Scenic Regional Library
➤ Sikeston Public Library
➤ Stone County Library
➤ Sullivan Public Library
➤ Washington Public Library
➤ Webb City Public Library
➤ Webster County Library
➤ Willow Springs Public Library
the committee, to automate part of the cleanup process. Also, the State Library provided resources to hire a part-time cataloger, based at Scenic Regional Library, to assist in the parts of catalog cleanup that required a person to evaluate. The OPAC Committee met several times and proposed fifteen changes to the look and functionality of the OPAC, which were implemented in November and December. One of the features Blake developed for the OPAC, scrolling carousels, were also popular with the larger Evergreen community.

The technology used by Missouri Evergreen also continued to evolve. We moved from Evergreen version 2.6.1 to 2.7.1 and, by the end of the year, were gearing up to move to 2.8.2. Each of these upgrades included bug fixes and new features contributed by the larger Evergreen community. The database servers’ memory was also upgraded to 220GB. Several virtual servers continued to be in use to better test new features, upgrades, and software.

MOBIUS Missouri Evergreen staff performed myriad tasks, including: help desk, communication with members and potential members, training on new features, at new libraries, and for new directors/staff members, aforementioned technology upgrades, system setup and migrations, upgrades, software development, creating helpful videos, creating and performing a major overhaul of training documentation, administrative tasks, visiting member and potential member libraries, creating or updating report templates, and significant updates to the Missouri Evergreen website. They participated in the larger Evergreen community with discussion, software patches, hosting test servers, participating in committees, attending the annual Evergreen International Conference, and volunteering at the first ever Evergreen booth in the exhibit hall at the American Library Association Annual Conference. MOBIUS staff also began working on the next year’s contract with the Missouri State Library and the Executive Committee, which continues into FY2016.

It is an exciting time to be a part of this open-source resource-sharing consortium, as it continues to grow and mature.

### 3 Year Patrons and Items

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>ITEMS</td>
<td>652,024</td>
<td>1,315,368</td>
<td>1,430,208</td>
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<tr>
<td>PATRONS</td>
<td>112,594</td>
<td>210,685</td>
<td>243,506</td>
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MISSOURI EVERGREEN HELP DESK STATISTICS

3 YEAR TICKET COUNT

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<thead>
<tr>
<th>Library Name</th>
<th>Tickets Opened</th>
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<td>ALBANY CARNEGIE PUBLIC LIBRARY</td>
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</tr>
<tr>
<td>BOLLINGER COUNTY LIBRARY</td>
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<tr>
<td>CAMERON PUBLIC LIBRARY</td>
<td>13</td>
</tr>
<tr>
<td>CARROLLTON PUBLIC LIBRARY</td>
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<td>CARTHAGE PUBLIC LIBRARY</td>
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<td>CARUTHERSVILLE PUBLIC LIBRARY</td>
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<tr>
<td>DONIPHAN-RIPLEY COUNTY LIBRARY</td>
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<td>HOWARD COUNTY LIBRARY</td>
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<td>KANSAS STATE LIBRARY</td>
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<td>LEBANON-LACLEDE COUNTY LIBRARY</td>
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<td>LITTLE DIXIE REGIONAL LIBRARIES</td>
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<td>MARION COUNTY LIBRARY</td>
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<td>MARSHALL PUBLIC LIBRARY</td>
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<tr>
<td>OZARK REGIONAL LIBRARY</td>
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<td>POPLAR BLUFF PUBLIC LIBRARY</td>
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